

Privacy Notice – Person of contact of IFS’ customer

1. Data controller

We, Ingenico Financial Solutions SA/NV, are the data controller for the processing of your personal data described in the present privacy notice.

Here are our contact details:

Ingenico Financial Solutions SA/NV
Woluwedal/Boulevard de la Woluwe, 102
1200 Brussels
Company number: 0886.476.763

2. What kind of personal data are we processing and from which source do your personal data originate?

What personal data will we use?

Social data being the personal data we need in order for us to contact you in the frame of the service we provide to our customer, being your employer (if you are an employee), or your client (if you work on behalf of that client) with which we have concluded a contract. It might even be that you are not acting on behalf of someone else and that you have concluded such a contract yourself.

More specifically:

- **Professional data** such as identification and contact details of our customer;
- **Identifying data** such as your first and last name;
- **Communication data** such as e-mail address, telephone number;

All of your personal data processed by us have been provided by you, either today or in the past, either directly to us or to your employer or your client who has forwarded your personal data to us.

3. Why are we processing your personal data and what is the legal basis for the processing?

i) We process your personal data in order to contact you, your employer or your client in the frame of the provided services and to manage, perform and improve that commercial relationship;

The legal basis of this processing is the pursuance of our legitimate interest, being our commercial interest to contact your company in the frame of the services we provide and to manage, perform and improve that commercial relationship.

ii) We process your personal data to comply with requests we could receive from law enforcement authorities and other legal or administrative authorities.

The legal basis for this processing is either the compliance with a legal obligation to which we are subject or the necessity of the processing of your personal data for the performance of a task carried out in the public interest.

4. With whom are we sharing your personal data?

The intervention of other parties is needed in the frame of the services we provide to your company and to manage, perform and improve this commercial relationship. Those other parties are parties with whom we have a contractual relationship and that provide services and assistance to us.

It may also happen that, in order for us to respect a legal obligation, we have to send your personal data to law enforcement authorities and other legal or administrative authorities.

In some cases, the processing of your personal data may be necessary for the performance of a task carried out in the public interest and we could be asked by law enforcement authorities or other legal or administrative authorities to provide them with your personal data. For example, the police could ask us some information.

5. Do we intend to send your personal data to a third country outside the European Economic Area that does not provide an adequate level of protection according to the European Commission?

If we do so, we shall make sure to conclude a contract with such recipient in order to assure that the processing of your personal data performed by the recipient is done in accordance with the provisions of the GDPR. If you desire to have a look at this contract, then you are welcome to do so during office hours (9 a.m. to 5 p.m.) at the premises of Ingenico Financial Solutions SA/NV indicated in section 1. When visiting the premises please make sure to have your identity card or passport with you.

6. What are the criteria used to define the period for which your personal data are stored?

Your personal data shall be kept as long as the contract between us and you, your employer or your client is in force. If the law imposes us to keep your personal data for a longer period of time, we shall respect the timeframe edited by the law.

7. What are your rights and where can you lodge a complaint?

As far as you are entitled to do so and provided that all the conditions prescribed by the applicable law with regard to the protection of personal data are respected, you have the right to request access to, rectification of or erasure of your personal data, to request restriction of, or to object to, processing concerning you as a data subject, as well as the right to data portability.

If you want to exercise the rights mentioned hereunder, please address a motivated written request by letter, to our registered office (see above) or by e-mail to privacy@fs.ingenico.com and mention in this letter or e-mail your name, address and telephone number where you can be reached during office hours. Please also enclose a copy of both sides of your identity card or passport (we need your name, date of birth and expiry date of the document but you may mask all other info) and

specify in detail the exact measure you request.

You are also hereby informed that you have the right to lodge a complaint with the competent supervisory authority.

8. What is the nature of the requirement to provide us with your personal data and what are the consequences if you do not provide us with your personal data?

Depending on the purpose of the processing of your personal data, the provision of the personal data is either a contractual or a statutory requirement.

In some cases, as hereabove explained, we process your personal data in order to perform the contract we have concluded with your company. In those cases, the provision of your personal data is a contractual requirement.

In other cases, the provision of your personal data may be a statutory requirement (for example when we have to comply with request from competent authorities).

If we do not receive your personal data, we won't be able to contact you, your employer or your client in the frame of the provided services or to contact you to manage, perform and improve the commercial relationship we have with you, your employer or your client.
